

Privacy Policy

Effective Date: June 16, 2026

Premier Pharmacy and Wellness Center Privacy Policy

Premier Pharmacy and Wellness Center ("Premier Pharmacy," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy describes how we collect, use, maintain, and protect your information when you interact with our website, services, and communications.

Information We Collect

We may collect personal information that you voluntarily provide, including:

- Name
- Phone number
- Email address
- Mailing address
- Prescription-related information
- Appointment information
- Information submitted through forms, emails, text messages, or other communications

How We Use Your Information

We use your information to:

- Provide pharmacy and wellness services
- Process prescription requests and refills
- Coordinate prescription deliveries
- Send appointment reminders
- Respond to inquiries and customer service requests
- Communicate important service-related information
- Comply with applicable legal and regulatory requirements

SMS/Text Messaging Communications

By providing your mobile phone number and opting in, you consent to receive SMS text messages from Premier Pharmacy and Wellness Center.

SMS communications may include:

- Prescription refill reminders
- Prescription status updates
- Delivery notifications
- Appointment reminders
- Customer service communications
- General pharmacy-related updates

Message Frequency: Message frequency varies based on your prescriptions, appointments, and interactions with our pharmacy.

Opt-Out: You may opt out of receiving SMS messages at any time by replying **STOP** to any message.

Help: For assistance, reply **HELP** or contact us directly.

Message and Data Rates: Message and data rates may apply according to your wireless carrier plan.

Information Sharing and Disclosure

Premier Pharmacy and Wellness Center does not sell, rent, or share personal information with third parties for marketing or promotional purposes.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties unless required by law.

We may share information only as necessary to:

- Provide healthcare and pharmacy services
- Process transactions
- Comply with legal obligations
- Work with service providers who support our business operations and are required to safeguard your information

Data Security

We maintain reasonable administrative, technical, and physical safeguards designed to protect your personal information against unauthorized access, disclosure, alteration, or destruction.

Contact Information

Premier Pharmacy and Wellness Center
3010 Monroe Road, Suite 101
Charlotte, NC 28205

Phone: (704) 496-9182
Email: info@yourwellnesskey.com

Changes to This Policy

We reserve the right to update this Privacy Policy at any time. Changes will be posted on this page with an updated effective date.

SMS Terms & Conditions

Effective Date: June 16, 2026

Premier Pharmacy and Wellness Center SMS Terms & Conditions

By opting in to receive SMS messages from Premier Pharmacy and Wellness Center ("Premier Pharmacy," "we," "our," or "us"), you agree to these SMS Terms & Conditions.

Program Description

Premier Pharmacy and Wellness Center may send SMS text messages to patients and customers regarding:

- Prescription refill reminders
- Prescription status updates
- Delivery notifications
- Appointment reminders
- Customer service communications
- Pharmacy-related information and updates

Consent

By providing your mobile phone number and opting in, you consent to receive text messages from Premier Pharmacy and Wellness Center at the number provided.

Consent to receive text messages is not a condition of purchasing any goods or services.

Message Frequency

Message frequency varies depending on your prescriptions, appointments, service requests, and interactions with our pharmacy.

Message and Data Rates

Message and data rates may apply based on your wireless carrier and service plan.

Opt-Out Instructions

You may opt out of SMS communications at any time by replying:

STOP

You will receive a confirmation message and will no longer receive SMS communications unless you opt in again.

Help Instructions

For assistance, reply:

HELP

You may also contact us directly using the information below.

Privacy Statement

Premier Pharmacy and Wellness Center respects your privacy.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties unless required by law.

For additional information, please review our Privacy Policy.

Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages.

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Changes to These Terms

Premier Pharmacy and Wellness Center reserves the right to modify these SMS Terms & Conditions at any time. Any changes will be posted on this page with an updated effective date.

Yeah OK provide it text Shan

By providing my mobile phone number, I consent to receive text messages from Premier Pharmacy and Wellness Center regarding prescription updates, refill reminders, delivery notifications, appointment reminders, and customer service communications. Message frequency varies. Message and data rates may apply. Reply STOP to opt out and HELP for assistance. Consent is not a condition of purchase. View our Privacy Policy and SMS Terms & Conditions.