



Payment Information FAQ

227 Main Street, Fort Fairfield, ME 04742
Phone: 888-422-7319 Fax: 877-422-7319
www.i-carepharmacy.com

How much will my medication cost?

Your insurance company determines the cost of your medication. It is often less expensive to receive a 90-day supply. Please mention this to your doctor.

Every order will include a medical expense sheet informing you of the copay amount.

If you are a MaineCare client with no other coverage, there is a \$3 copay for each prescription filled. I Care will still process and ship your medications if you are unable to pay.

Medicare Part D clients with wrap coverage will have no copay on generic medications. Brand name medications will have a small copay.

When is my payment due?

For account balances over \$3, a statement will be sent on or near the 15th of each month. For AutoPay customers, payment is due on the 3rd of each month. For non AutoPay customers, payment is due at time of services rendered.

How can I pay for my medications?

For your convenience, I Care Pharmacy offers two automatic charge (AutoPay) options to ensure your account stays current:

1. We can automatically charge your credit/debit card once a month on the 3rd (or the following business day). Your account statement will be mailed on or near the 15th of each month, allowing you two weeks' notice of the amount to be charged.
2. We can automatically charge your card at the time of each prescription fill.

To enroll in AutoPay, please complete and return the Automatic Credit/Debit Card Charge Authorization. If you have any questions, please contact our Finance Department at 888-422-7319 Ext. 212.

You may also pay by check or money order. Please do not mail cash.

Your credit/debit card information remains confidential, secure, and encrypted. Our SSL Certificate assures we are in full compliance with industry security standards.

Is there a way to budget my expenses?

Pre-paying your account enables you to budget an appropriate amount each month. You may pre-pay by check, money order or credit/debit. You may also consider a pre-paid debit card available at your local retailer.